

# Zebra Wearables Portfolio

Empower any worker with flexible hands-free mobility



# Agenda

- Challenge and solution
- Fit for Purpose Wearables
- Hybrid Wearables
- All-in-One Wearable
- Complete your Wearable solution with scanners and more
- Better Together Zebra value-add solutions
- Mobility DNA
- Services

The challenge and the Solution







# The new age of customer fulfillment

The e-commerce boom and heightened customer expectations are putting immense pressure on retailers and the supply chain



#### Online purchasing is here to stay

20.8% of all retail purchases in 2023 are expected to take place online; the global e-commerce market is expected to total over \$8.1 trillion by 2026\*



#### **Faster than ever fulfillment expectations**

Today's customers expect to receive or pick up their orders in record time – including same day and two-hour windows



#### A blurred line between the warehouse and retail store

Orders are no longer fulfilled from warehouses alone, but also from retail stores/micro-fulfillment centers



### Picking has become a full-time job

To keep up with demand, workers must fulfill orders faster and faster – the speed and accuracy of workflows have never been more important

<sup>\*</sup> Forbes Insider Intelligence, 38 E-Commerce Statistics Of 2023

# Zebra Wearable solutions – your workforce multiplier

Free your workers' hands for an instant productivity boost —

process more orders, increase order accuracy and meet the fastest delivery times



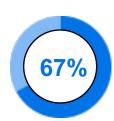
With their hands free, warehouse workers can pick and pack orders, load trailers and move boxes faster than ever

Logistics workers can move packages through the supply chain faster Retail associates can move incoming shipments from dock to stock faster – so products are available for in-store and online customers Retail associates can pick and process more orders every day

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# Wearables experience staggering growth

Demand for wearable technology is growing across industries as enterprises seek hands-free solutions to increase operational efficiency



67% of supply chain and manufacturing leaders will adopt wearable technology.<sup>1</sup>



96% of retail decision makers are planning to deploy wearables in their business.<sup>2</sup>

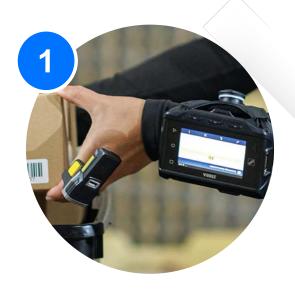


<sup>&</sup>lt;sup>1</sup> MHI and Deloitte, "2021 MHI Annual Industry Report," 2021.

<sup>&</sup>lt;sup>2</sup> Zebra Technologies, "14th Annual Global Shoppers Vision Study," 2021.

# Three great options to maximize productivity

# with wearable computing





# Designed as an all-day wearable solution from the ground up

- For workers that will benefit from always having their hands free all shift long
- Touchscreen and optional keypad for workflows that require key-based data entry



### Hybrid wearable

# Transform Zebra handheld mobile computers to wearables on-the-fly

- Flexible hybrid solution for workers who perform many types of tasks that require multiple modes of operation – handheld and hands-free
- Additional functionality adds value to your handheld mobile computers
- Touchscreen only



#### All-in-one wearable

# All-in-one wearable scanner and mobile computer for simpler tasks

- Ideal for workers who perform tasks that require very little data — and do not need the features of a full-sized mobile computer
- Cost-effective way to connect all disconnected workers, creating a fully connected and highly productive workforce
- Touchscreen only

# Revolutionize productivity

# throughout your operations with Zebra's Wearable Solutions

Warehousing / Distribution and Transportation and Logistics

- Pickina
- Receiving/put-away
- Sorting
- Replenishment
- Packing
- Staging
- Inventory management
- Returns processing
- Truck loading/unloading



- Back of store bulk order picking
- Front of store picking
- Click and collect
- Price audits/changes
- Store receiving
- Inventory management
- In-store communications

## **Manufacturing**

- Inventory management
- Line-side replenishment
- Parts tracking
- Sortation
- Assembly
- Finished goods verification



# Build your perfect Fit-for-Purpose Wearable solution

# **WT6300 Wearable Computer**

Start with the ultimate wearable computer that's purpose-built for wearability and add the technologies you need to maximize productivity in your business



#### RS6100 Bluetooth scanner

Zebra's most powerful and versatile wearable scanner with advanced range scanning and freezer support; lightweight with flexible wearing styles



### RS5100 Bluetooth scanner

The "go-everywhere" wearable scanner built for the enterprise; choice of standard range scan engines; lightweight with 5 flexible wearing styles



#### RS5000 Corded scanner

Cost-effective 1D/2D scanning; ambidextrous single finger



**ZEBRA** 

### HD4000 Head-mounted display

Put step-by-step directions and more right in front of your worker's eyes with this rugged enterprise head-mounted display

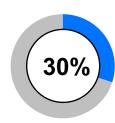


### HS3100/2100 Headsets

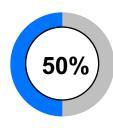
Enable crystal clear voice for your voice-directed applications with these rugged Bluetooth or corded headsets with HD Voice

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# Maximize worker comfort and productivity



Up to 30% increase in productivity like an extra hire for every three people on your staff



Up to 50% less muscle effort for maximum user comfort...crucial in a time when worker turnover rates average a little over 32%



<sup>\*</sup> Zebra internal productivity studies for picking workflows



# WT6300

# Wearable Mobile Computer

The ultimate wearable computer for hands-free mobility

## **Design**

Designed as a wearable from the ground up

### **Ergonomics**

Superior ergonomics for unmatched hands-free comfort

## **Data entry**

Available with or without a keypad

## Rugged

Rugged and ready for any environment – including the freezer

# WT6300 key features



### Lightweight with superior ergonomics

A dedicated wearable device built for all-day comfort – lightweight and low center of gravity cuts muscle effort in half, minimizing fatigue



### Rugged and ready for any environment

Dustproof, water-resistant and built to handle the inevitable everyday bumps and drops; freezer ready, with a battery rated for operation at -22° F/-30° C



### Wipe down at the start of every shift

Special plastics and IP sealing enable frequent wipedowns with common disinfectants



### **Hot-swappable standard** and extended batteries

Multi-shift power your workers can count on; change batteries on-the-fly, right in the middle of fulfilling an order



### **Glove-optimized display**

With the micro-adjustable mounting system,

pressure points – all with the turn of a knob

every worker gets a perfect fit, without

The display automatically detects gloves and adjusts touch sensitivity as needed and even works when wet



## Available with optional keypad

Provides a familiar interface for manual keyed input, minimizing re-training efforts





A perfect fit on everyone





# A broad and growing ecosystem of

# Ready-to-use WT6300 applications

Thanks to Zebra's alliances with leading application developers, you can find ready-to-use applications that are certified to work with the WT6300 – so you can begin reaping the benefits of your devices faster.

**Picking, Sorting, Put Away** 

**Voice-Directed Picking** 









**Task Management** 

**Asset Tracking** 









# Accessories

# WT6300: Fit-for-Purpose accessory family

#### WT6300









Cabinets and Racks (charging/device access)







Keypad



Wrist-mount Accessories

RS6100/ RS5100

















**Batteries** 



**Charging Options** 

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## HS3100/ HS2100



HS3100/HS2100 Headsets: give workers their own accessories to improve hygiene and prevent the spread of germs: headbands, pads, booms, windscreens and a choice of two wearing styles – over the head or behind the neck

# Hybrid

**Wearable Solution** 





# Build your perfect Hybrid Wearable solution







TC21/TC26

TC52x/TC52ax/ TC57x

TC53/TC58

# Zebra mobile computer with wearable wrist mount

Start with a Zebra TC2x or TC5x Series mobile computer. Add the wrist-mount accessory for hands-free operations, then add the technologies you need to maximize productivity in your business



#### **RS6100 Bluetooth scanner**

Zebra's most powerful and versatile wearable scanner with advanced range scanning and freezer support; lightweight with flexible wearing styles



#### **RS5100 Bluetooth scanner**

The "go-everywhere" wearable scanner built for the enterprise; choice of standard range scan engines; lightweight with 5 flexible wearing styles



#### HD4000 Head-mounted display

Put step-by-step directions and more right in front of your worker's eyes with this rugged enterprise head-mounted display



### HS3100/2100 Headsets

Enable crystal clear voice for your voice-directed applications with these rugged Bluetooth or corded headsets with HD Voice

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# Benefit from the flexibility of a Hybrid solution

### **Higher return on investment**

Get more value from your Zebra handheld computers – the devices you already own can power a new wearable solution

### **Greater versatility**

The same device can be used as a wearable or handheld mobile computer

### High resolution pictures and video

Capture sharp, detailed photographs to document proof of condition, proof of delivery and more

### Large advanced display

Large display for easier viewing and more content



# Choose the right mobile computer for your business—use it as hybrid wearable to double the functionality



### TC21/TC26

- 5 in. display
- Cost-effective enterprise mobile computer built for small and big businesses
- Business durability
- Fast Qualcomm<sup>®</sup> SD660 platform

#### TC22/TC27

- 6 in. display
- Cost-effective enterprise mobile computer built for small and big businesses
- Business durability
- Fastest Qualcomm<sup>®</sup> 5430 platform

#### TC52x / TC52ax / TC57x

- 5 in. display
- High-performance rugged mobile computer
- Faster Qualcomm<sup>®</sup> SD660 platform

### TC53/TC58

6E

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- 6 in. display
- Most advanced mobile technologies for a new age of mobility and data collection
- High-performance rugged mobile computer
- Fastest Qualcomm<sup>®</sup> 6490 platform

# Accessories

# TC2x/TC5x: Hybrid Wearables accessory family

# Mobile Computers

















Arm Mounts

unts Charging options

**Batteries** 

Rugged Cases

Cabinet and Racks (charging/device access)

Trigger Handle

Workstation and POS Cradles

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### RS6100/ RS5100

















Wearing Styles

**Trigger Options** 

**Batteries** 

**Charging Options** 

## HS3100/ HS2100



HS3100/HS2100 Headsets: give workers their own accessories to improve hygiene and prevent the spread of germs: headbands, pads, booms, windscreens and a choice of two wearing styles – over the head or behind the neck



# **All-in-one** Wearable Solution

...the easy and cost-effective way to transform today's disconnected workers into a fully connected and highly productive workforce

# The WS50 is an all-in-one wearable scanner and mobile computer. That means...

- One device to wear
- One device to procure and manage
- One battery to manage
- One service contract to administer



# Maximum flexibility with

# three modular mounting options

### **Converged Finger Mount**

Scan-intensive workflows Worn on two fingers

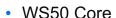


- WS50 Core
- Enterprise-class SE4770 imager for scan-intensive applications
- Task management applications
- PTT voice applications via embedded speaker and microphone or Bluetooth headset
- 1300 mAh battery
- 6 ft./1.8 m drop specification
- Finger trigger with strap

Converged Back of Hand Mount

Scan-intensive workflows

Worn on the back of hand (with or without a glove)



- Enterprise-class SE4770 imager for scan-intensive applications
- Task management applications
- PTT voice applications via embedded speaker and microphone or Bluetooth headset
- 1300 mAh battery
- 6 ft./1.8 m drop specification
- Back of hand mount

#### **Wrist Mount**



Task management Worn on the wrist

- WS50 Core
- 13MP camera for photo capture or video and occasional barcode scanning
- Task management applications
- PTT voice applications via embedded speaker and microphone or Bluetooth headset
- 800 mAh battery
- 4 ft./1.2 m drop specification
- Wrist mount and wrist strap

# WS50 key features



# Smallest Android enterprise-class wearable computer

Lightweight and ergonomic; comfortable and never in the way; ideal for task workers who don't need a full-size mobile computer



### **Supports back-to-back shifts**

With removable, hot-swappable batteries, devices can remain in service every minute of every shift



### Integrated advanced enterprise-class scanner

Converged two-finger and back-of-hand models include Zebra's SE4770 imager for intense barcode scanning



# Built to handle all day, everyday use

Extreme heat and cold, bumps and drops, dust and jetting water – the WS50 handles it all



# Connect your workforce with PTT and task management applications

All models are PTT ready and support task management applications, enabling better collaboration and staff utilization



### Optimized for task-based applications

Right-sized super bright 2 in. display is ideal for simplified task-based applications and communication



### Integrated audio

Instant voice communications with the embedded speaker and microphone; or wirelessly connect a Bluetooth headset



# WS50 target use cases











#### **Converged Scan**

#### Warehouse

Item Sorting

Line-of-sight instructions are presented on the 2-inch display to direct workers to the proper bin locations for scanned items

Receiving / Put Away

Workers receive on-screen instructions on which goods to move from the receiving zone to the which specific warehouse shelves

### **Converged Scan**

# Transportation and Logistics

Loading / Unloading

Enables comfortable and accurate high intensity scanning with audio, haptic and visual feedback for good or bad load

Package Sorting

Workers scan boxes with and receive on-screen instructions for delivery to the right dock door, truck or conveyor

### **Wrist or Converged Scan**

### Manufacturing

• Equipment Maintenance

WS50 Wrist allows
maintenance workers to
monitor equipment status and
receive alerts when
machinery needs repair

Line Side Replenishment

Inform Materials Managers when stock of a component is low, enabling timely restocking of the assembly line to avoid costly unplanned downtime

### **Wrist or Converged Scan**

### **Retail / Hospitality**

Task Management

Supervisors push task-related messages to workers, who can reply to confirm receipt and completion of tasks

Communication

Push-to-Talk enables instant voice communication between workers via the embedded speaker and microphone, or a Bluetooth headset — no PBX handset or 2-way radio required

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# Ready-to-use WS50 applications

# A broad and growing ecosystem

Thanks to Zebra's alliances with leading application developers, you can find ready-to-use applications that are certified to work with the WS50 – so you can begin reaping the benefits of your devices faster.



Picking, Sorting, Put Away



**Voice-Directed Picking** 



**Task Management** 















**Picking, Sorting, Put Away** 



**Task Management** 



**Asset Tracking** 



# Accessories

# **WS50** Comprehensive suite of accessories

## The right accessories make device management easy

Charging /
Power
Options



Converged, Four Slot Spare Battery Charger



Two Slot Device Cradle



Charge Cable



10 Slot Device Cradle



20 Slot Spare Battery Charger



Spare 1300mAh Li-ion Battery

**Mounting Options** 



Converged Two Finger Mount



Hand Strap



Wrist

Protective Options



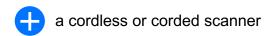
Screen Protector

# Build your perfect Wearable solution

### Purpose built rugged wearable computer

WT6300







**RS6100** 



**RS5100** 



**RS5000** 



optional rugged headphones and/or rugged headmounted display for augmented reality



**HD4000** 



HS3100/HS2100

### **Hybrid wearables**



**TC21/ TC26** 

A cordless or

corded scanner\*



TC22/ T **TC27** 



TC57x

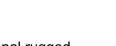


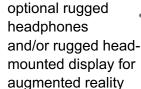
**TC58** 

**RS6100** 



**RS5100** 







**HD4000** 



HS3100/HS2100

#### All-in-one wearable



3 wearing styles to meet the needs of virtually any task worker in any industry









Bluetooth rugged headphone



**HS3100** 

<sup>\*</sup>Cordless scanners only for TC52x/ax/TC57x

# Positioning

### When to lead with which Wearables solution

# Fit for Purpose Wearables Two-Piece







**RS51/61** 



**RS5000** 

- Aggressive full-time hands-free scanning use cases
- Very high number of scans per minute (12+)
- Need to operate in freezers
- Need physical keypad
- Need support with heavy gloves
- Need Corded Ring scanner
- Need most comfortable hands-free solution

# Hybrid Handheld Wearables Two-Piece



- Moderate part-time hands-free scanning use case
- Has hands-free use cases and handheld use cases but want to standardize on one device for both
- Prefer larger display for application content and virtual keyboard
- Can accept Bluetooth only ring scanner

# WS50 All-in-one Wearable One-Piece

#### **Converged Scan**



- Aggressive full-time handsfree scan use cases
- Very high number of scans per minute (12+)
- Want a single piece solution (data capture integrated in wearable terminal)
- Minimal interaction with display needed
- Only need to run one app at a time

#### Wrist



- Task management primary use case
- Voice communication
- Image capture and barcode decode with camera
- Only need to run one app at a time

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Complete your wearable solution

with wearable scanners, head mounted displays and headsets



# RS6100 and RS5100 1D/2D Bluetooth Wearable Scanners

# Featherweight, powerful, rugged and ready for all-day everyday use

### **Shared features**

- Rugged
- Small and practically weightless
- Cordless or corded
- 5 wearing styles
- Long life triggers
- Personal trigger assemblies to prevent the spread of germs
- Standard and extended removable batteries
- Connect in a second with NFC Tap-to-Pair
- Most parts can be replaced onsite for fewer trips to the service depot

### The differences





Scanning distance

Scan near AND far: inhand to as far as 40 ft./12.2 m away

Standard scanning range — up to 36 in./0.91 m

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**Environment** 

Full cold chain support: Freezer and cooler (-22° F/-30° C with extended battery) Cooler (-4° F/-20° C)

# Five interchangeable wearing styles

With the RS5100 and the RS6100, you can give users the wearing style they prefer to maximize comfort and simplify task execution – and swap mounting accessories at any time

#### **Enterprise Hand Mount**

#### **Single Trigger**

#### **Double Trigger**



Give every hand a snug and secure custom fit to maximize finger dexterity for picking applications — available in small, medium and large, for right and left hands



Single finger ring mount can be worn on either hand. with or without gloves; trigger can be removed and rotated between right and left hands



Double trigger lets users switch hands on the fly - no need to remove the trigger; designed for use on bare fingers; haptic feedback option for noisy or sound-sensitive environments

### **Lanyard Mount**

Lanyard trigger can be worn around the neck or on the belt with the optional retractor; ideal for workers who prefer not to wear a scanner on a finger or hand

# **Back of Hand Mount**

Ambidextrous onesize-fits-all: wear on a bare hand or over standard low-cost gloves

Triggers and mounts are shared between **RS5100** and **RS6100** for a cost-effective upgrade or simplified mixed deployment

# Which mounting style is right for your application?



### **Enterprise Hand Mount**

- Universal size for all no need to buy different sizes
- Works with gloves





### **Lanyard Mount**

- Designed for low volume scanning needs
- Attaches to a security badge or belt so it's always handy



#### **Back of Hand Mount**

- Use with gloves
- Many sizes to ensure every worker gets a great fit: small, medium and large for right or left hand
- Typically assigned to a specific user



### **Single Trigger**

- Adjusts to user's finger sizing for a good fit
- Ideal for high volume scanning
- Works with gloves



### **Double Trigger**

- Allows users to switch hands on the fly, combatting fatigue in heavy scanning applications
- Best for bare hands or thin gloves

### Cordless or corded operation — it's your choice

**Cordless**: choose Bluetooth wireless connectivity to eliminate cords for improved safety

**Corded adapter**: Charge the scanner directly from the host device, eliminating the need to purchase charging accessories. And since the scanner is physically tethered to the host device, there are fewer lost devices.

# HD4000 Enterprise Head-Mounted Display

Improve productivity and task management with hands-free directed-action workflows

- Project the information workers need right into their real-time field of view, freeing hands and eyes to remain on task
- Rugged design
- Feather-light for all-day comfort
- Crisp, sharp image quality



# Put detailed instructions right in your worker's line of sight

Put the right information at the right time, right in front of your workers' eyes to increase task efficiency and accuracy. Hands and eyes are always free to focus on tasks.

### For example, project...

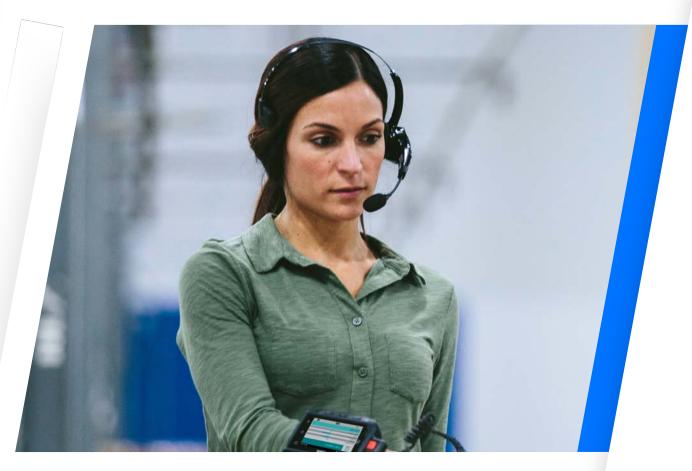
- ...The next pick order
- ...Directions through the warehouse to the right pick locations
- ...Confirmation that the right item was selected



# HS3100 Bluetooth and HS2100 Corded Rugged Headsets

Give workers the superior voice experience they need to maximize productivity in your speech-directed applications

- Perfect for speech-directed applications
- Clear HD Voice
- Consumer styling and exceptional comfort
- Rugged for industrial environments



# HS3100/HS2100 key features



### **HD Voice for incredible audio clarity**

HD Voice provides a dramatic improvement in clarity with rich and natural sounding voice — bringing a new level of accuracy to speech-directed applications



### **Tap-to-Pair simplicity**

Integrated NFC allows users to simply tap the HS3100 headset on the host mobile computer to pair



# Superior noise cancellation technology

Effectively eliminates background noise to protect productivity even in the noisiest environments



# Feather-light for extraordinary comfort

Workers will barely feel these headsets — 3.5 oz./98 g for the corded HS2100 and 4 oz./115 g for the Bluetooth HS3100



### Prevent the spread of germs

Built to handle wipedowns; give workers their own headband, windscreen and pads (ear, headband and temple)



### **Around the clock power**

The removable battery offers a 15-hour run time to protect worker productivity (Bluetooth HS3100 model)



# Rugged design for a better total cost of ownership

Withstands drops to concrete, bumps, dust, high-pressure washdowns, complete immersion in water; freezer-rated for cold chain use cases







# Print confident. Print secure. Print Zebra.

### Zebra's unmatched portfolio offers the simplicity of one-stop shopping – and products that work better together

# Mobile Printers





Give workers on-the-spot printing to maximize productivity and workflow efficiency

**ZQ600 Plus Series Mobile Printers**Premium mobile label and receipt printers

#### **ZQ500 Series Mobile Printers**

Rugged mobile printers engineered for tough indoor and outdoor conditions; print receipts, RFID tags, labels and linerless

# **Desktop Printers**

Create a convenient printing station on any desktop – Zebra desktop printers are compact, simple to operate and provide all the durability your business demands

#### **ZD421 Desktop Printers**

4-inch desktop printers for shipping and receiving, inventory control, and online order fulfillment

# Zebra Certified Supplies



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Validated and tested media your workers can count on for dependable high-quality printing. Products include: barcode and RFID labels, barcode tags, receipt paper and more

#### **ZS300** electronic temperature sensors

Achieve a higher level of continuous visibility into temperature and location data within the supply chain; visual and printable indicators for cold chain applications

# Accelerate task execution and elevate operations

Automatically push the right task to the right worker and track completion with Reflexis Task Manager



Speed-up task execution Associates can quickly check the day's tasks so they know where they need to be and what they need to do.



Smart task prioritization
Automatically push tasks to
employees by priority to focus on
the most important tasks first. See
job status and confirm execution
to manage by exception.



#### **Automate workflows**

Fairly distribute workloads with automatic task assignments based on roles to stay compliant, reduce overtime spend and keep team members happy.



# Advanced analytics and reporting

Uncover trends in front-line execution. Diagnose inefficiencies and develop the insights you need to improve operations.



#### Streamline team communication

Help employees find important information, get instant answers to questions and collaborate from anywhere using a single, centralized platform.



### Satisfy next-gen employees

Drive employee engagement with personalized dashboards and a sleek interface designed to simplify workloads.





# Connect your workers with

# **Workforce Connect**

Improve collaboration with instant push-to-talk, PBX voice calling and secure multi-media texting

Help workers solve problems on the spot. Put answers at their fingertips and co-workers and customers within their reach. Connect people, data and workflows for a smarter, more responsive operations

### **PTT Express**

A cost-effective solution with simple communication capabilities that turn your Zebra devices into two-radios within a facility. *Available on: WT6300, WS50, TC5x, TC2x* 

#### **PTT Pro**

Turn your Zebra devices into richly-featured two-way radios with push-to-talk over Wi-Fi and cellular networks, plus secure text and multi-media messaging.

Available on: TC5x. TC2x

#### **PTT Premium**

PTT Pro plus Profile Manager for easy configuration – define and create roles and custom rules to define teams and control feature access.

Available on: TC5x, TC2x

### **Enterprise Voice**

Turn mobile computers into powerful PBX handsets, enabling workers to connect and collaborate anywhere – without being tethered to deskphones. *Available on: TC5x, TC2x* 





Mobility DNA — only from Zebra

# Every hardware purchase is a software purchase in disguise

Exceptional hardware is no longer enough

### **Past priorities**

### **Present realities**



#### **Device-focused**

A device's features and longevity heavily influenced your buying decision.



#### Hardware was the differentiator

Software wasn't considered. Instead, you looked to hardware to distinguish one brand from another.



### Reactive to change

The static capabilities of hardware forced you to react to change by upgrading your devices.



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# Mobility DNA adds value to Wearables

# Optimize operations for maximum device uptime

Don't let technical issues slow you down. Mobility DNA makes Zebra wearables easier to configure, connect and troubleshoot for greater peace of mind



### **Bluetooth Manager**

- Control and set Bluetooth pairing capability with headsets, printers, computers, and other Bluetooth devices that come into range
- Manage discoverability status by other Bluetooth devices nearby



### **Device Diagnostic Tool**

- Quickly troubleshoot and diagnose issues before they impair productivity
- A single button press to evaluate device health and functionality
- Uncover simple to resolve issues with healthy devices that do not need to be sent to Zebra Repair Center



### **Enterprise Home Screen**

- Code-free method to standardize the available applications and settings on Zebra devices
- Easily limit usage to specified applications, lock down the file system and prevent system setting alterations



### **StageNow**

- Easily configure Zebra devices with a point and click
- Stage devices by scanning a barcode, tapping an NFC tag, or reading a file
- Seamless integration with Enterprise Mobility
   Management systems for deployment of settings across enterprise device fleet

**Service** and Support



# Added value for Zebra's Wearable Solutions

# with a full portfolio of Services to address your needs

#### Zebra OneCare Essential



3- or 5-year protection covering device functional failure and normal wear and tear



3-day turnaround from the repair center \*



Priority access to a live-agent, 24x7 access to selfservice tools. Software updates and security patches also covered



Access to VisibilityIQ<sup>™</sup> OneCare\*\* dashboard to manage your contracts and track the status of your repairs



Optional Battery Maintenance to meet your needs and help you avoid downtime



### VisibilityIQ Foresight™

#### **Professional Services**



Gold Build ensures your Mobile Computers (MC) operate at their peak performance by successfully designing user profiles



Save valuable time in your operation with Zebra Staging by aligning consistency on operating system version, security features and application loading



Let us help you put together the device and accessories and/or printed collateral into individual or site boxes



Cloud-based dashboard to view fleet insights and make decisions based on analytics across your entire device fleet



Address potential device issues before they impact your business, and uncover opportunities for cost-cutting, right-sizing inventory and reducing lost or stolen assets



View everything in an easy-to-grasp, color-coded dashboard and get alerts on your fleet of mobile devices

<sup>\*</sup> Ground shipping is covered in North America only. For other regions, please get in touch with your Zebra Account Manager for more details.

<sup>\*\*</sup>For Mobile Computers and Scanners only. Includes Cloud-based visibility to repair, technical support, contracts, LifeGuard reports, and more



# Thank you!

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